

**JOE LOMBARDO**  
Governor

**STATE OF NEVADA**

**KELLY D. WUEST**  
Commission Administrator

**CHRISTOPHER SEWELL**  
Director

**KRISTINE NELSON**  
Administrator



**DEPARTMENT OF EMPLOYMENT, TRAINING AND REHABILITATION  
EMPLOYMENT SECURITY DIVISION  
500 E. THIRD STREET  
CARSON CITY, NEVADA 89713-0001**

**Nevada Commission on Postsecondary Education  
NOTICE OF PUBLIC MEETING**

Post Date: April 25, 2024

The Commission on Postsecondary Education will conduct a meeting on **May 1, 2024**, commencing 9:00 a.m., at the locations listed below via videoconferencing:

**THIS MEETING WILL BE HELD VIA VIDEOCONFERENCE AND IN PERSON**

The public may observe this meeting and provide public comment during the public comment section on Zoom or in person at:

**Live Meeting:**

DETR – Job Connect  
Conference Room  
3405 S. Maryland Parkway  
Las Vegas, NV 89169

**Zoom Meeting:**

Join Zoom Meeting

<https://nvdetr-org.zoom.us/j/89727207051?pwd=and2eHBYa2RPY1pYUhmJUMUhnNVIrUT09>

Meeting ID: 897 2720 7051

Passcode: 307291

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• 833 928 4609 US Toll-free

• 833 928 4610 US Toll-free

• 877 853 5257 US Toll-free

• 888 475 4499 US Toll-free

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Passcode: 307291

Find your local number: <https://nvdetr-org.zoom.us/u/kb8KzHveqn>

Join by SIP

• [89727207051@zoomcrc.com](mailto:89727207051@zoomcrc.com)

Join by H.323

• 162.255.37.11 (US West)

• 162.255.36.11 (US East)

Meeting ID: 897 2720 7051

Passcode: 307291

According to NRS 241.020, Meeting Materials are available at:

[https://detr.nv.gov/page/public\\_meetings](https://detr.nv.gov/page/public_meetings)

The Commission may take items out of order; combine two or more items for consideration; remove an item from the agenda; or delay discussion on any item. The Commission will take public comment at the beginning and end of this meeting and may allow public comment after conclusion of any contested case or quasi-judicial proceedings that may affect the due process rights of an individual. The Commission will limit public comment to three minutes. Written submissions may be considered. While there will be no restriction on comments based on viewpoint, repetitive comments may be limited.

**AGENDA**

**General Business**

- A. Call to Order -----Informational
- B. Public Comment Phone Option Instructions -----Informational
- C. Public Comment -----Informational

*Chair may limit public comment to 3 minutes per speaker but may not restrict comment based upon viewpoint. No action may be taken upon a matter raised under the public comment period, unless the matter itself has been specifically included on this agenda as an action item.*

- D. Review Written Comments -----Informational
- E. Confirmation of Posting and Opening Meeting Compliance -----Informational
- F. Roll Call and Confirmation of Quorum -----Informational
- G. Adoption of Agenda -----For possible action
- H. Approval of February 7, 2024, Minutes -----For possible action
- I. Introduction of Kristine Nelson, ESD Administrator -----Informational
- J. Administrator’s Report -----Informational

**Applicants for consideration of a Full-Term License**

- K. Battle Born EMS Health and Science Learning Center -----For possible action
- L. Galen College of Nursing -----For possible action
- M. Genevieve Training Center -----For possible action
- N. Haven University -----For possible action
- O. OceanPointe Dental Academy of Nevada -----For possible action

**Applicants for consideration of Initial Provisional Licensure**

- P. Doral College -----For possible action
- Q. Path Ways School of Masonry -----For possible action
- R. Southwest University of Naprapathic Medicine -----For possible action

**Order to Refund**

- S. Career College of Northern Nevada -----For possible action

**Authorization to Operate as an Unaccredited Degree Granting Institution**

- T. Southern States University -----For possible action

**Comments**

- U. Public Comment -----Informational

*Chair may limit public comment to 3 minutes per speaker but may not restrict comment based upon viewpoint. No action may be taken upon a matter raised under the public comment period unless the matter itself has been specifically included on this agenda as an action item.*

**Adjournment**

- V. Adjournment -----For possible action

A copy of the meeting Notice and Agenda can be requested either in person or by written request to the Commission on Postsecondary Education, 2800 E. St. Louis Avenue, Las Vegas, Nevada 89104; email at [k-scott@detr.nv.gov](mailto:k-scott@detr.nv.gov); or telephone Kassondra Scott at (702) 486-2805 or fax request to (702) 486-7340. Copies of pertinent documents will also be made available on the CPE and DETR website at: <http://cpe.nv.gov> and <http://detr.nv.gov>.

**NOTE:** Written comments must be received by the Commission on Postsecondary Education on or before April 29, 2024, at the following address:

Department of Employment, Training and Rehabilitation  
Employment Security Division  
Commission on Postsecondary Education  
Attn: Kassondra Scott  
2800 E. St. Louis Avenue  
Las Vegas, NV 89104  
Or via e-mail at [k-scott@detr.nv.gov](mailto:k-scott@detr.nv.gov)

**NOTE:** Persons with disabilities who require reasonable accommodations or assistance at the meeting should notify the Commission on Postsecondary Education in writing at 2800 E. St. Louis Avenue, Las Vegas, Nevada 89104, or contact Kassondra Scott at (702) 486-2805 or e-mail [k-scott@detr.nv.gov](mailto:k-scott@detr.nv.gov) (*for individuals who are deaf or have hearing disabilities, dial TTY (800) 326-6868 or 711 for Relay Nevada*) or send a fax to (702) 486-7340 within 72 hours of meeting date and time. Supporting materials as provided for in NRS 241.020(5) may be obtained by contacting Kassondra Scott at the above-noted contact information.

**Notice of this meeting was mailed to groups and individuals as requested at the following locations on or before 9 a.m. on the 3<sup>rd</sup> working day prior to the scheduled meeting date.**

1. Commission on Postsecondary Education principal office at, 3405 S. Maryland Pkwy, Las Vegas, NV 89169
2. DETR – State Administrative Office, Stan Jones Building, 2800 E. St. Louis Avenue, Las Vegas, NV 89104
3. DETR – State Administrative Office, 500 E. Third Street, Carson City, NV 89713
4. Grant Sawyer Building, 2501 Washington Street, Las Vegas, NV 89101
5. State Capital Building, 101 N. Carson Street, Carson City, NV 89701

Notice of this meeting was posted on the Internet on the following websites: DETR’s Public Notices website at: [http://detr.nv.gov/Page/PUBLIC\\_NOTICES](http://detr.nv.gov/Page/PUBLIC_NOTICES), the State of Nevada’s Public Notices website at: <https://notice.nv.gov/>, the Commission on Postsecondary Education page at [www.cpe.nv.gov](http://www.cpe.nv.gov).

**DRAFT MINUTES**  
**STATE OF NEVADA**  
**EMPLOYMENT SECURITY DIVISION**  
**COMMISSION ON POSTSECONDARY EDUCATION**

**NEVADA COMMISSION ON POSTSECONDARY EDUCATION MINUTES**

**THIS MEETING WAS HELD VIA VIDEOCONFERENCE AND IN PERSON**

The public may observe this meeting and provide public comment during the public comment section on Zoom or in person at:

**Live Meeting:**

DETR – Job Connect  
Conference Room  
3405 S. Maryland Parkway  
Las Vegas, NV 89169

**Zoom Meeting:**

Topic: CPE November Commission Meeting  
Time: Feb 7, 2024, 09:00 AM Pacific Time (US and Canada)

**Join Zoom Meeting**

<https://nvdetr-org.zoom.us/j/89340606117?pwd=dFpQbmxUUHUrSIFhU2tLbm5vT0ZlZz09>

**Meeting ID: 893 4060 6117**

**Passcode: 764030**

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- 888 475 4499 US Toll-free

**Meeting ID: 893 4060 6117**

**Passcode: 764030**

**Staff Present during Video Conference**

Kelly Wuest, CPE Administrator  
Maricris Wu, CPE Postsecondary Education Specialist  
Susan Bekett, Compliance Audit Investigator I  
Kassondra Sott, CPE Administrative Assistant III

**Members of the Public, Media, Educational Institutions and Other Agencies Present**

Todd Weiss, Nevada Attorney General Office, Chief Deputy Attorney General  
Alicia Coleman  
Christina Smith  
Deborah Staten  
Eli Schwartz  
Hannah Branch  
Heather Allen  
Joel Nelson  
Josh Swayne  
Keith Torres  
Kevin Van Bell  
Laurette Mormon  
Marley Delgado  
Matthew Pfau  
Paula Dixon  
Ryan Paulus  
Y'Lonne Hodges  
Cell Phone User

**Member of the Commission on Postsecondary Education Present during Video Conference Meeting**

Thomas Kenny, Chair  
Sharon Frederick, Vice Chair  
Nate Clark  
Jon Ponder  
Janiese Clyne

**STATE OF NEVADA**  
**EMPLOYMENT SECURITY DIVISION**  
**COMMISSION ON POSTSECONDARY EDUCATION**  
**MINUTES**

February 7, 2024 – 9:00 A.M.

**Call to Order**

The meeting was held via Video Conference ZOOM and In Person, DETR – Job Connect Conference Room, 3405 S. Maryland Parkway, Las Vegas, Nevada 89169. The meeting was called to order by Chair Commissioner Thomas Kenny at approximately 9:39 AM.

**Public Comment Phone Option Instructions**

For members of the public please note the options for attending this zoom meeting are via web and phone:

Join Zoom Meeting

<https://nvdestrg.zoom.us/j/87433227226?pwd=S3VOMUp1K2lxb21vcIU1NEw3WTduUT09>

Meeting ID: 874 3322 7226

Passcode: 081726

877 853 5257 US Toll-free

888 475 4499 US Toll-free

**Public Comments**

None

**Written Comments**

This is Susan Beckett, no written comments.

**Confirmation of Posting**

Susan Beckett, for the record, Commission on Postsecondary Education. Yes, proper notice was provided for this meeting pursuant to Nevada’s Open Meeting Law, NRS 241.020 and confirmation of posting was received. We are in compliance with the open meeting law.

**Roll Call**

- Commissioner Chair Kenny - Present
- Commissioner Vice-Chair Frederick - Present
- Commissioner Clark - Present
- Commissioner Ponder – Present
- Commissioner Clyne – Present

Administrator Kelly Wuest: took roll via verbal and video. Confirmation of a quorum.

### **Adoption of Agenda:**

Motion: Commissioner Clark – Move to approve adoption of Agenda for February 7, 2024, with the change of Item F, Next Level Dental Assistant.  
Second: Commissioner Ponder.  
Discussion: None.  
Results: Unanimous, agenda is adopted.

### **Approval of Minutes November 1, 2023, Meeting**

Discussion: None.  
Motion: Commissioner Clark – Motion to approve the minutes for November 1, 2023, meeting.  
Second: Commissioner Frederick.  
Discussion: None.  
Results: Unanimous, motion carries.

### **Introduction of Kristine Nelson, ESD Administrator**

Administrator Wuest for the record, she is not here today. We will put it on the agenda for our next meeting. She is the new ESD Administrator, with administrative power over the Commission. This includes financials and signatory on the State Budget.

### **Administrators Report**

Administrator Wuest gave the Administrator's Report as submitted with the updated additions to the total student counts for Quarter 4. The student count is 7,613 with 28 unreported.

### **Applications for Added Program**

#### **National Technical Institute**

Testified: Ryan Woodward, president and CEO of NTI, along with Matt Pfau gave background on the proposed paralegal program. Mr. Pfau is an attorney with prior experience updating and teaching the paralegal program at UNLV.

Commissioner Kenny asked about plans to place graduates. Mr. Pfau described a round robin format speed interviewing session that allows paralegals to get hired and placed into jobs. Prospective employers come from the connections Mr. Pfau has made over his career as a Las Vegas attorney and instructor.

Commissioner Kenny, clarifying question – is there a placement person who is helping students with that process? Mr. Woodward, we don't have career services per se, we work to bring employers on campus during the program to meet students.

Commissioner Clyne asked about the pay rate of an entry level paralegal? Mr. Pfau responded; it will range between \$20-\$25 an hour for an entry level paralegal.

Commissioner Frederick, will you be establishing a relationship with UNLV Boyd School of Law? Mr. Pfau, no, the current UNLV paralegal certificate program is not related to the law school.

Motion: Commissioner Ponder – That National Technical Institute be granted approval to offer the proposed paralegal program contingent upon personnel information and a bond in the amount of \$94,000.  
Second: Commissioner Clyne.  
Discussion: None.  
Results: Unanimous, motion carries.

### **Applications for Full Term License**

#### **Accelerated Dental Assisting Academy**

Testified: Keith Torres, representing the Academy, gave background on the school and stated that they're in their first semester. They were initially granted provisional licensure in June 2023 for Sparks, NV and the next semester was going to start September 2023 but experienced delays. They have 7 students enrolled, not enough for full licensure audit, and requested a 9-month extension of the provisional licensure.

Commissioner Ponder asked about recruiting students. Mr. Torres responded that most of the marketing is digital, Facebook, social media, things like that; their team has mainly marketed to a demographic of high school graduates, mostly via Facebook and word of mouth. Dental partners share posts.

Motion: Commissioner Frederick – The provisional license for Accelerated Dental Assisting Academy be extended for an additional nine months.  
Second: Commissioner Clark.  
Discussion: None.  
Results: Unanimous, motion carries.

#### **Hawaii Pacific University**

Testified: Tricia Catalina, Dean of the Graduate College of Health Sciences, and Robyn Otty, OT Doctorate Program Director, stated they have secured the property, have the architectural plan and contractors for the buildout with expected completion in June 2024. The first cohort of students is expected to begin August 2024. They requested a 12- month extension.

Motion: Commissioner Frederic – The provisional license for Hawaii Pacific University be extended for an additional twelve months.  
Second: Commissioner Clyne.  
Discussion: None.  
Results: Unanimous, motion carries.

#### **NCLAB, Inc.**

Testified: No representative from NCLab was present at the meeting. Commissioner Kenny summarized that the institution has not reported any enrollments, and so staff has



been unable to conduct a provisional audit. There is a request on the floor for the provisional license to be extended.

Motion: Commissioner Clark – The provisional license for NCLAB be extended for an additional nine months.  
Second: Commissioner Clyne.  
Discussion: None.  
Results: Unanimous, motion carries.

PDH Academy

Testified: Y'Lonne Hodges, school representative, stated that they are working with Susan to correct the findings from the audit. PDH needs additional time and requested an extension.

Motion: Commissioner Frederic – The provisional license for PDH Academy be extended for an additional nine months.  
Second: Commissioner Ponder.  
Discussion: None.  
Results: Unanimous, motion carries.

Shiloh CNA School

Testified: Paula Dixon, Program Coordinator, stated that the school has had 70 students complete their program with a 95% passing rate of the nursing board exam since they were first granted a provisional license.

Motion: Commissioner Frederic – Shiloh CNA School be granted a full-term license.  
Second: Commissioner Clyne.  
Discussion: None.  
Results: Unanimous, motion carries.

Sierra Mountain Education, LLC

Testified: Christina Smith, Owner and School Director, stated demand is high; the institution has employers waiting on students to graduate. They have been doing outreach at high schools and senior career fairs.

Motion: Commissioner Ponder – Sierra Mountain Education be granted a full-term license.  
Second: Commissioner Clyne.  
Discussion: None.  
Results: Unanimous, motion carries.

**Applications for Initial Provisional Licensure**

Charter College

Testified: Commissioner Clark recused himself from voting on the Charter College licensing application.

Josh Swayne, CEO of Charter College, provided a background of the College and desire to offer healthcare programs in Reno, Nevada.

Commissioner Kenny noted that financials that were submitted to the commission indicated an operating loss of \$5.2 million in 2022 and requested an update on the institution's current financial status. Mr. Swayne explained that the College made some operational changes at the end of 2022. The 2022 financials reflect coming out of the COVID era and planned objectives that didn't pan out and led to the loss. The financial outcome in 2023 finished with a net profit of just over 3 million and the College is on track to maintain that profit level.

Commissioner Kenny asked when the College is scheduled to complete hearings with the Nevada State Board of Nursing regarding their programs. Mr. Swayne stated that the College has not yet applied with the NSBN; they want to secure this provisional approval and then strategically plan for the best time to approach the state board for approval.

Motion: Commissioner Frederic – A 12-month provisional license be granted to Charter College to offer Associate of Applied Science degrees in Diagnostic Medical Sonography, Nursing, and Radiologic Technology and certificate programs in Certified Nursing Assistant and Medical Assistant contingent upon approval of curriculum, staffing, facility approval for nursing programs and surety in the amount of \$991,000.

Second: Commissioner Clyne.

Discussion: None.

Results: Unanimous, motion carries. Recusal from Commissioner Clark.

#### Next Level Dental Assistant

Testified: Marleny Delgado, school representative, provided a background on the school and described the 13-week program. The program will include online lecture instructions, reading material, as well as in office labs that students will have complete once a week along with a 50-hour externship. She indicated that Next Level Dental Assistant was previously granted a provisional license that expired while waiting for a special use permit.

Commissioner Kenny asked about progress made regarding arrangements for hosting those externs in offices. Ms. Delgado stated she was looking for general offices along with a good variety of different specialties offices to provide students with different experiences.

Commissioner Kenny asked about the plan for addressing employment and placement support for students. Ms. Delgado stated that many will find employment on externship sites, but they will also assist the students with the interviewing process and the writing of their resumes.

Motion: Commissioner Clyne – A twelve-month provisional license be granted to Next Level Dental Assistant to offer a Dental Assisting program.

Second: Commissioner Frederick.  
Discussion: None.  
Results: Unanimous, motion carries.

Savvy Needle Phlebotomy Training

Testified: Alicia Coleman, Owner, provided a background on herself and the program. She described the ten-week course totaling 200 clock hours to include a 72-hour externship. She described plans to implement a mobile phlebotomy that will also provide students with the opportunity for jobs. She described her connections with different temporary agencies.

Commissioner Clark expressed concern about Ms. Coleman's ability to administer a school. He questioned why she decided to hire a consultant with the application process rather than learn the regulations. Ms. Coleman stated they helped her along with the process, but she did learn the regulations. Commissioner Clark asked if the consultant advised Ms. Coleman to advertise training workshops as continuing education units, as the report indicated that CPE staff discovered advertisements on the business website. Ms. Coleman replied that she did that herself, but the website was posted on accident.

Commissioner Clark asked about the balance sheet indicating the net worth appears to be a little over inflated. He expressed concern about the financial status; opening and running the school is going to be a bit of a challenge based on those financials. Ms. Coleman stated that she has money in the business account for that.

Commissioner Clark asked about the advertising plans and how that will result in the expected 50 enrollments. Ms. Coleman stated she plans on hosting open houses and career fairs, going to career events, and social media. She indicated she has a family member who created marketing material and has developed flyers, posters and car magnets for the business.

Commissioner Clyne requested information about the number of instructors for this school. Ms. Coleman indicated that there will be two, herself and another instructor identified as Vanessa Pacheco.

Commissioner Ponder asked how many other people were on the Savvy Needle team altogether. Ms. Coleman stated that there are just two for now.

Commissioner Ponder asked Ms. Coleman to provide more information about the mobile unit that she'll be implementing. Ms. Coleman stated that she plans to run a mobile phlebotomy company concurrently with her school, where you can go to the patient's home, and draw their blood, and drop it off wherever the patient goes to for labs. The lab does the processing and we're just the collectors.

Commissioner Frederic asked if there's a story behind the name of the school. Ms. Coleman stated that she wants students to excel in the community; she wants to help them be knowledgeable and be proficient and savvy phlebotomists.

Commissioner Kenny mentioned the requirement – in order to obtain a license from the state of Nevada – that you have to have a certification from an organization approved by the Division of Healthcare Quality and Compliance. What is your plan related to certification for your students? Ms. Coleman stated that students will be qualified to sit for the national test with the National Phlebotomy Association and the National Health Care Career Association.

- Motion: Commissioner Ponder - A twelve-month provisional license be granted to Savvy Needle Phlebotomy Training to offer a phlebotomy technician certification program contingent upon receipt of a surety bond in an amount of \$15,000, facility, personnel information, externship site agreement, and curriculum approval.
- Second: Commissioner Frederick.
- Discussion: None.
- Results: Unanimous, motion carries.

**Public Comment**  
None

The meeting was adjourned by Commissioner Kenny. Time: 10:17

## **Administrators Report Prepared April 24, 2024**

### **1. Commissioner updates**

CPE would like to welcome Commissioner Randall Kirner who was appointed to the Commission in April 2024. Dr. Kirner has his Ed.D. in Organizational Leadership. He is a past Nevada Assemblyman, veteran and has been involved in Charter school education. Welcome Dr. Kirner!

The Administrator contacted the Boards and Commission Department providing notification that Mr. Nate Clark no longer represents private postsecondary institutions after the closure of CCNN. Mr. Clarks appointment expires on June 30, 2024.

### **2. Computer System**

CPE staff continue to work with EDvera programmers to customize the computerized application and licensing software for CPE. We are currently testing workflow processes and data migration fields. The initial schedule was to launch in spring, the delay in final VA Uniform application, workload issues and additional time for other configurations extended the development. The system is scheduled to go online in July 2024. As part of the launch, CPE staff will hold Zoom workshops for institutions to access and navigate the system and how to videos to assist institutions in the transition.

### **3. Opening and Closure Updates**

The following institutions received an initial provision license to operate during the 1<sup>st</sup> Quarter of 2024

Accelerated Dental  
Next Level Dental  
Unity Dental

Closures

Career College of Northern Nevada – 2/8/24 Precipitous closure  
Las Vegas Colon Hydrotherapy – 2/15/24 – Teach out  
Phlebotomy Learning Center – 2/27/24 – Teach out  
Nevada Insurance Licensing Solutions – notified on 2/23/24 – no enrollments since Covid

### **4. Career College of Northern Nevada closure updated**

On February 8, 2024, CPE was alerted by a CCNN student of the notice of closure posted on the CCNN campus entry. While the notice on the campus door and college website indicated the college had provided CPE with transcripts, the Commission received the transcripts via regular mail on February 20, 2024. While the original list indicated 232 students who were impacted, CPE found 7 students who had graduated from the HVAC program two weeks prior to the end of the quarter.

CPE has received:

- Transcripts for all students
- Ledger reports for students who owed the institution money
- List of impacted students with start date and program name (no student contact information was provided)
- A letter indicating the location of physical files.

On March 13, the Administrator and DAG Laub went to the campus to evaluate physical student records, to acquire current student files and student financial files to assist in the indemnification process. Thank you DAG Laub for assisting with the process and transporting records to Carson City for CPE!

### **4. VA Updates**

CPE will host the School Certifying Official (SCO) conference on June 5, 2024. Touro University has agreed to be the host institution and registration is now open. We have

At the biannual report, CPE/SAA met all performance measures for the agreement and are on track to finishing the year with the highest rating of SAT.

The Nevada SAA is the host state of the National Association of State Approving Agencies (NASAA) summer conference from August 10-August 14, 2024, at the South Point Casino. This is the first time the conference has

come to Nevada and Vice Chair Frederick will provide the opening address to the conference. Staff currently attend NASAA conference committee meetings and will assist with securing Color Guard, a keynote speaker and conference registration.

5. **Sunset Committee Review** – On April 23, 2024, CPE was called to the Sunset Committee for review. This legislative subcommittee was established pursuant to NRS 232B.200-232B.250 to review boards, commissions, and similar entities to determine whether the entity should be continued, modified, consolidated or terminated. To view the meeting or the support documentation for the meeting, please visit <https://www.leg.state.nv.us/App/InterimCommittee/REL/Interim2023/Committee/1991/Meetings>

6. **CPE Quarterly Activities** – January 1, 2024 – March 31, 2024

| CPE Activity                       | Number of Applications Processed | CPE Activity                               | Number of Applications Processed |
|------------------------------------|----------------------------------|--|----------------------------------|
| License Renewals                   | 12                               | Agent Permits                              | 29                               |
| Added Program/Modification         | 19                               | VA Compliance Visits/Other Visits          | 4                                |
| School Change of Ownerships        | 2                                | VA Program Approvals (individual programs) | 550                              |
| Distance Education Exemptions/SARA | 11                               | Transcripts                                | 260                              |
| License Evaluations                | 3                                | School Audits                              | 8                                |
| Added Facility/Location Change     | 2                                |  |                                  |

7. **Quarterly Report** – With 50 schools unreported, the total enrollment for January 1, 2024 – March 31, 2024, quarter stands at 8,146 new students. An updated count will be provided at the meeting.

Q4 2022 updated to

| Jan-March 24 | Jan – March 23 | Jan – March 22 | Jan – March 21 | Jan – March 19 |
|--------------|----------------|----------------|----------------|----------------|
| 8,146        | 9,135          | 9,166          | 10,080         | 7,922          |

8. **CPE Formal Student Complaints:** January 1, 2024 – March 31, 2024



Complaints listed only include students who filed formal paperwork with CPE to initiate an investigation. Staff regularly assist students with institutional grievance processes for resolving issues informally and at the lowest level possible.

| Institution Name                  | Filed   | Issues/Allegation  | Findings/resolution  | Status |
|-----------------------------------|---------|--|--|--------|
| Career College of Northern Nevada | 2/16/24 | Paid out of pocket and school closed                                       | Provided student with resources and student indemnification claim form | Closed |
| NTI                               | 3/28/24 | Quality of instruction/instructor was retiring after class and didn't care |  | Open   |

CPE received one complaint from a non-student concerning CCNN charging different prices for the same program. Review of indemnification and student ledgers did not substantiate the claim. The only differences at CCNN were books, supplies and equipment charges as courses occurred.

Received several informal complaints about transcripts access and information being incorrect on documents. Notified institutions for corrections.

To: CPE Commissioners

From: Maricris Wu, Postsecondary Education Specialist   
Susan Beckett, Compliance Audit Investigator I 

Subject: Full Term Licensure Recommendation  
Battle Born EMS Health & Science Learning Institute  
Eric Dievendorf, Nevada Director

For Action: May 1, 2024

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Battle Born EMS Health & Science Learning Institute was granted provisional approval to offer the Basic Emergency Medical Technician and Advanced Emergency Technician certificate programs during the November 2, 2022, Commission meeting. However, the institution chose to only move forward with the Advanced Emergency Technician Program for licensing. The curriculum includes 208 hours of training to include 43 hours of laboratory skills; 141 hours of classroom training and 24 hours practical training. All contingencies were fulfilled, and the license was issued on February 8, 2023.

On March 21, 2024, a provisional audit was conducted in accordance with NAC 394.445. Due to the audit findings, additional time is required to ensure the institution can demonstrate its ability to comply with the student record keeping requirements pursuant to NRS 394.441 & NAC 394.441 and all applicable provisions of NRS and NAC Chapters 394.

Therefore, I recommend:

**The provisional license for Battle Born EMS Health & Science Learning Institute be extended for an additional nine months.**

To: CPE Commissioners

From: Kelly Wuest, CPE Administrator  
Maricris Wu, Postsecondary Education Specialist

Subject: Request for Extension of Provisional License  
Galen College of Nursing

Date: May 1, 2024

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Galen College of Nursing (GCN) received provisional approval to offer Accelerated Bachelor of Science degree in Registered Nursing during the May 3, 2023, Commission meeting. The GCN is accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC).

On March 12, 2024, GCN requested an extended provisional license to allow the college to continue its first cohort on July 8, 2024

Therefore, I recommend:

**The provisional licensure for Galen College of Nursing to be extended for twelve months.**



To: CPE Commissioners

From: Maricris Wu, Postsecondary Education Specialist  
Susan Beckett, Compliance Audit Investigator I



Subject: Full Term Licensure Recommendation, Geneieve Training Center  
Jackalyn Copeland, Nevada Director

For Action: May 1, 2024


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Geneieve Training Center was granted provisional approval to offer the Nursing Assistant program consisting of 120 hours of training during the November 2, 2022, Commission meeting. The curriculum includes 40 hours of laboratory skills; 45 hours of classroom training and 35 hours of supervised hands-on clinical training. All contingencies were fulfilled, and the license was issued on April 23, 2023.

A previous audit was conducted on September 27, 2023. Due to the findings of that audit, it was recommended in the November 1, 2023, meeting that provision licensure for Geneieve Training Center be extended for six months. On February 29, 2024, a second provisional audit was conducted in accordance with NAC 394.445. Due to the findings from this audit, additional time is required to ensure the institution can demonstrate its ability to comply with student recording keeping requirements pursuant to NRS 394.441 & NAC 394.441 and all applicable provisions of NRS 394.

Therefore, I recommend:

**The provisional license for Geneive Training Center be extended for an additional nine months.**

To: CPE Commissioners  
From: Maricris Wu, Postsecondary Education Specialist   
Susan Beckett, Compliance Investigator I  
Subject: Full Term Licensure Recommendation, Haven University  
For Action: May 1, 2024

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Haven University is a California based private not for profit corporation established in 1969. The institution is accredited by the Transnational Association of Christian Colleges and Schools. This status is effective for a period of up to five years. TRACS is recognized by the United States Department of Education (USDOE). Haven University was granted the authority to open the Las Vegas campus from TRACS in August 2021. The institution originally appeared in front of the Commission at the November 2021 meeting and was unable to fulfill all contingencies prior to the expiration of the 6-month contingency period.

On March 13, 2023, Haven University submitted a second initial application. On May 3, 2023, the institution appeared in front of the Commission and was granted a 12- months provisional license. The institution was issued a provisional license on June 29, 2023. The institution offers a Bachelor of Science in Business Administration (120 credits) and a Master of Business Administration (39 credits) at the Las Vegas campus.

On March 12, 2024, a provisional audit was conducted in accordance with NAC 394.445. The audit revealed the institution demonstrated its ability to comply with the provisions of NRS and NAC Chapters 394.

Therefore, I recommend:

**A full-term licensure be granted to Haven University.**

To: CPE Commissioners

From: Kelly Wuest, CPE Administrator  
Maricris Wu, Postsecondary Education Specialist

Subject: Request for Extension of Provisional License  
Ocean Pointe Dental Academy of Nevada

Date: May 1, 2024

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Ocean Pointe Dental Academy of Nevada received provisional approval to offer its dental assisting program during the Commission meeting on November 10, 2021. The provisional license was issued on April 18, 2022.

In October 2022, Ocean Pointe Dental Academy of Nevada requested an extension due to a lack of student enrollments, aiming to commence the program in February 2023. The Commission granted an extended nine-month provisional license during its meeting on November 2, 2022.

In July 2023, the institution requested a second extension for the same reason. Once again, during the Commission meeting on August 2, 2023, an additional nine-month provisional license was granted.

By February 2024, Ocean Pointe Academy requested a third extension due to ongoing challenges with student enrollment. The institution reported efforts in advertising and had applied with the Nevada Workforce Connection, with plans to commence classes on April 9, 2024.

The repeated provisional extensions requested by Ocean Pointe Academy hindered the ability of CPE staff to conduct the audit, as no students had enrolled in the program.

Therefore, I recommend:

**The provisional licensure for Ocean Pointe Dental Academy of Nevada be extended for an additional nine months with the condition that training commences no later than six months from the date of this meeting or the license will terminate.**

## Licensing Worksheet

Prepared by: Kelly D. Wuest, Administrator

Applicant: Judith Marty, President  
Kristi Bordelon, Director of Institutional Effectiveness

Institution: Doral College

For Action: May 1, 2024

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### Recommendation

That a twelve-month provisional license be granted to Doral College to offer the Associate of Arts degree, Bachelor of Business Administration, Bachelor of Elementary Education and Master of Educational Leadership degrees contingent upon facility approval, personnel, and surety in the amount of \$556,000 to be reduced to \$83,000 if the institution participates in Title IV financial aid.

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Curriculum: Accredited by Distance Education Accrediting Commission (DECA). Curriculum submitted on February 22, 2024. Elementary Education programs requires the approval from State Department of Education. Institution must implement U.S. and Nevada State History per NRS 394.150.

Surety Bond: Recommended amount bond calculation \$556,000. **CONTINGENCY.**

Financial Statement: Received on February 22, 2024 and reviewed on March 22, 2024 .

Budget Estimate: Revision received on April 19, 2024 and reviewed on April 24, 2024.

Financial Release: Received on February 22, 2024 and reviewed on April 1, 2024.

Personnel Information: **CONTINGENCY.**

Catalog: Received on February 22, 2024 and currently under review.

Enrollment Agreement: Received on February 22, 2024 and currently under review.

Completion Certificates: Received on February 22, 2024 and approved.

Facility: **CONTINGENCY.**

Fees: Received on February 28, 2024.

## Licensing Worksheet

Prepared by: Kelly D. Wuest, Administrator *Kelly D. Wuest*  
Applicant: Chad Hirschi, Owner/Director  
Institution: Path Ways School of Masonry  
For Action: May 1, 2024

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### Recommendation

That a twelve-month provisional license be granted to Path Ways School of Masonry to offer the Mason Tender Certification contingent upon approval of staffing, facility, and surety in the amount of \$46,000.

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Curriculum: Curriculum revision submitted on March 28, 2024.

Surety Bond: Recommended amount bond calculation \$46,000 **CONTINGENCY.**

Financial Statement: Received on March 8, 2024 and reviewed March 14-15, 2024.

Budget Estimate: Revision received on March 28, 2024 received and reviewed on April 1, 2024.

Financial Release: Received on March 8, 2024 and reviewed March 14, 2024.

Personnel Information: **CONTINGENCY.**

Certifications: Received on March 8, 2024 and reviewed March 8, 2024.

Catalog: Revision received on April 19, 2024 and currently under review.

Contract: Revision received on April 19, 2024 and currently under review.

Completion Certificates: Revision received on April 19, 2024 and currently under review.

Facility Information: **CONTINGENCY.**

Fees: Received on March 11, 2024.

## Licensing Worksheet

Prepared by: Kelly D. Wuest, Administrator *Kelly D. Wuest*  
Applicant: Dr. Patrick Nuzzo, Owner/Director  
Dr. Kristi Bordelon, Chief Academic Officer  
Institution: Southwest University of Naprapathic Medicine  
For Action: May 1, 2024

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### Recommendation

That a twelve-month provisional license be granted to Southwest University of Naprapathic Medicine to offer the Doctor of Naprapathic Medicine and Master of Science in Anti-Inflammatory Nutrition contingent upon facility approval, staffing and surety in the amount of \$970,000.

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Curriculum: Accredited by DEAC.

Surety Bond: Recommended amount bond calculation \$970,000. **CONTINGENCY.**

Financial Statement: Received on January 11, 2024 and reviewed February 28, 2024.

Budget Estimate: Received on January 11, 2024 and reviewed February 28, 2024.

Financial Release: Received on January 11, 2024 and reviewed February 28, 2024.

Personnel Information: **CONTINGENCY.**

Certifications: Received on January 11, 2024 and March 3, 2024.

Catalog: Revised document sent on April 4, 2024 and pending review.


Contract: Revised document sent on April 4, 2024 and pending review.

Completion Certificates: Received on January 11, 2024 and reviewed on March 3, 2024.

Facility Information: **CONTINGENCY.**

Fees: Received on January 22, 2024.

To: CPE Commissioners

From: Kelly Wuest, Administrator 

Subject: Order to Refund  
Career College of Northern Nevada Closure



For Action: May 1, 2024

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Attached are the Findings of Fact, Conclusions of Law, and Order required to refund students for tuition and fees from the student indemnification account. Students were attending the Career College of Northern Nevada when the school precipitously closed on February 9, 2024. A total of 226 students were impacted by the closure.

Currently 27 students have filed claims totaling \$301,974.38. The list of students, tuition and fee changes along with the indemnification for each student is attached for the Commissions review.

To: CPE Commissioners

From: Kelly Wuest, CPE Administrator   
Maricris Wu, Postsecondary Education Specialist 

Subject: Provisional Licensure for Non-Accreditation recommendation  
Claudia Araiza, PhD, Chancellor

For Action: May 1, 2024

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On December 12, 2016, the United States Department of Education decided to revoke its recognition of the Accrediting Council of Independent Colleges and Schools (ACICS).

As of March 1, 2024, ACICS has ceased operations, rendering it unable to provide accreditation verification for any institutions previously accredited by ACICS.

On April 8, 2024, Nevada Commission on Postsecondary Education (CPE) received articulation agreements between Southern States University and Technology University. The articulation agreement lists courses which transfer to California Science and Technology University from Southern States University and vice versa. Credits from Southern States University are unconditionally recognized by and transferrable to California Science and Technology University and vice versa as long as the course-by-course equivalencies are met.

On April 8, 2024, Southern States University (SSU) submitted an accreditation plan to reflect the SSU has identified Higher Learning Commission (HLC) as its prospective accrediting agency. SSU indicated that timeline for completing the minimum requirements towards pre-accreditation within two years of issuance of a provisional approval. The timeline reflects that HLC Commission evaluation of the University's meeting the standards and Decision about pre-accreditation is scheduled in July-August 2024. Given this information, CPE recommends:

- Issue a Provisional license for 1 year
- Set an enrollment cap no greater than 20 students at any given time
- Require adjustment of surety bond to 100% liability of student cap
- Require SSU to report student enrollments, drops and completions on a quarterly basis
- Require SSU to immediately report any changes in BPPE licensing status
- Require SSU to provide CPE any notices from the Higher Learning Commission upon receipt.